

AMERICAN INTEGRITY INSURANCE GROUP

NEW WEBSITE USER GUIDE

Our New website provides a complete overhaul from the ground up, with the addition of some exciting new features.

This guide is a quick tour through the new layout and tools.



HOME PAGE

AMERICAN INTEGRITY INSURANCE GROUP

NEW WEBSITE USER GUIDE

The screenshot shows the American Integrity Insurance Group website home page. At the top right, there is a navigation bar with 'Agent Access' and 'Contact Us' buttons, and a '3' callout. Below this is a header with the company logo, customer service phone numbers, and navigation links for 'DISCOVER PRODUCTS', 'AGENT LOCATOR', 'CUSTOMER TOOLS', and 'OUR STORY'. A '4' callout is positioned above these links. A '8' callout is on the right side of the page, pointing to a vertical sidebar with icons for chat, user profile, currency, document, and search. A '1' callout points to a 'WELCOME TO THE NEW AMERICAN INTEGRITY WEBSITE.' banner with a 'NAVIGATION GUIDE' button. Below the banner is a large image of a family in a field with the text 'INTEGRITY - MORE THAN A PROMISE'. A '2' callout points to the 'PREPAREDNESS EDUCATION' section, which includes 'FINANCIAL STABILITY' and 'HURRICANE SEASON' articles, each with a 'VIEW FINANCIAL STATEMENTS' or 'DOWNLOAD THE GUIDE' button. A '5' callout points to a 'NEWS' section with two articles and 'READ MORE' buttons. A '6' callout points to a 'TESTIMONIALS' section with a quote and a '7' callout points to a '@AMINTEGRITYINS' social media link. A '9' callout points to the footer area containing copyright information, privacy policy, employee login, and accreditation logos.

1. Emergency Notification Bar

The Emergency notification bar is only a temporary part of the site. It is used to highlight important content, like an upcoming storm.

2. Featured Stories

3. Agent Login

This is where our appointed agents can use their agent code to access the policy system and other training materials.

4. Contact Us Information

5. Recent News Articles

6. Testimonials

7. Twitter Feed

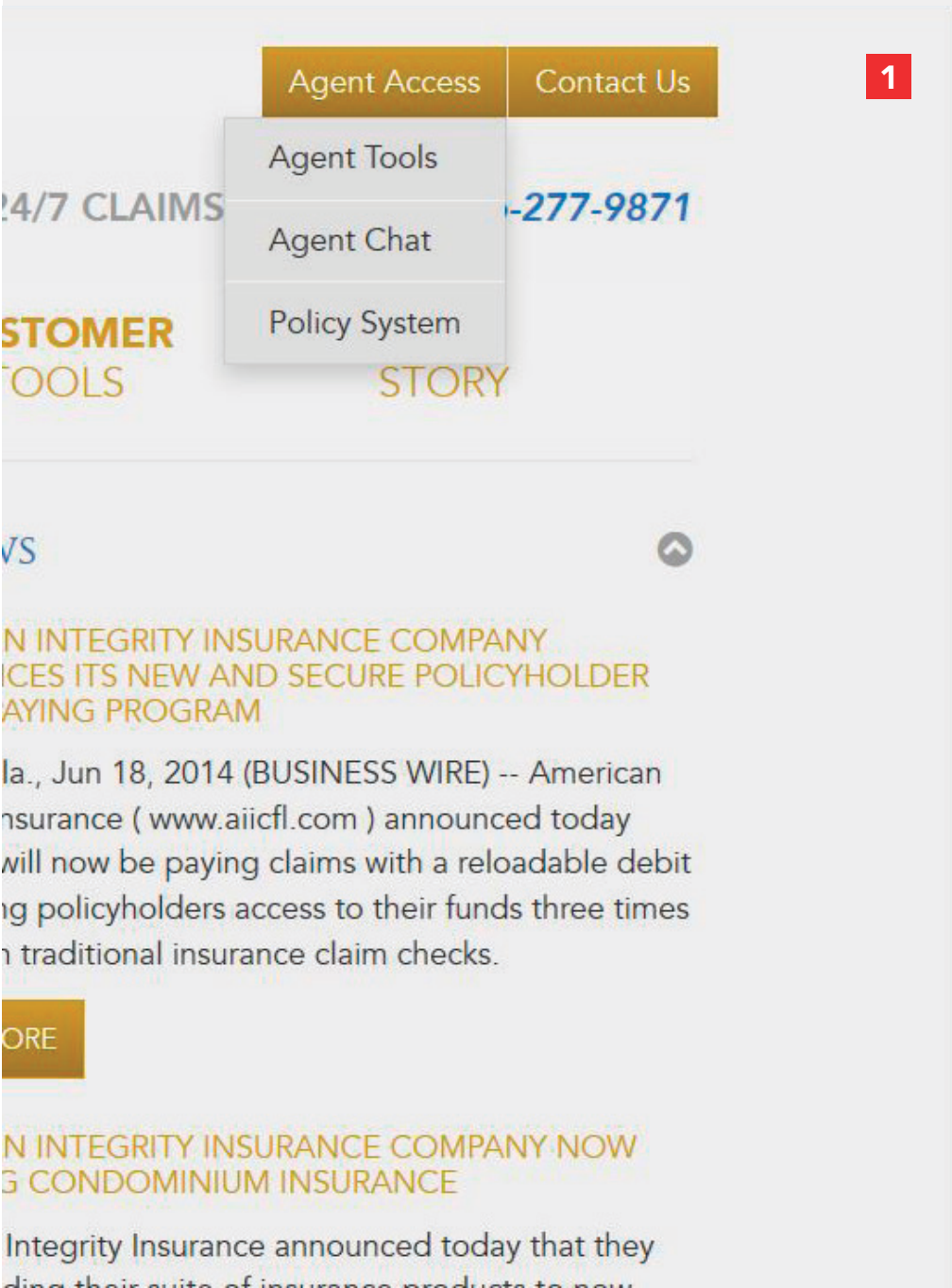
8. Quick Access Icon Bar

The Icon bar can expand out, and features quick access icons for the most frequently used pages.

9. Employee Login Section

This section is for American Integrity employees only.

QUICK ACCESS SLIDER BAR



Agent Access Contact Us

Agent Tools

Agent Chat

Policy System

24/7 CLAIMS -277-9871

STOMER TOOLS STORY

VS

AMERICAN INTEGRITY INSURANCE COMPANY ANNOUNCES ITS NEW AND SECURE POLICYHOLDER PAYING PROGRAM

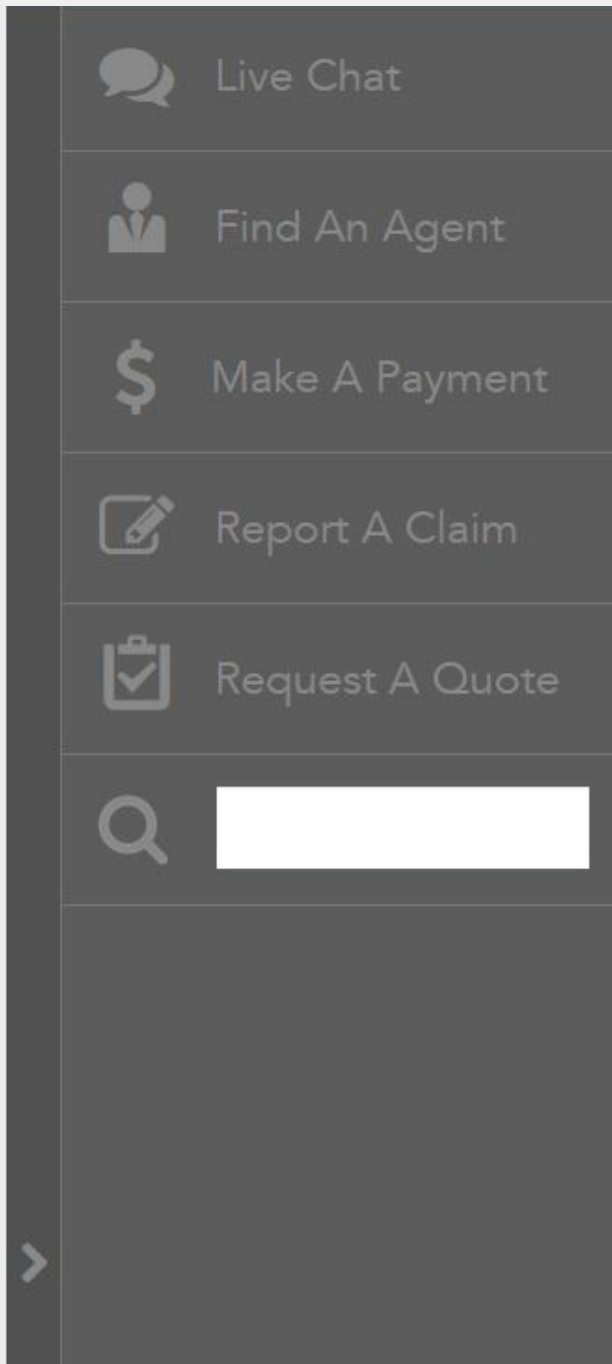
la., Jun 18, 2014 (BUSINESS WIRE) -- American Integrity Insurance (www.aiicfl.com) announced today that it will now be paying claims with a reloadable debit card, giving policyholders access to their funds three times faster than traditional insurance claim checks.

ORE

AMERICAN INTEGRITY INSURANCE COMPANY NOW OFFERING CONDOMINIUM INSURANCE

Integrity Insurance announced today that they are adding their suite of insurance products to new

1



Live Chat

Find An Agent

Make A Payment

Report A Claim

Request A Quote

Search

1. Quick Access Bar

The quick access bar contains the most frequently used links on our site. Easily access our live chat feature, find an agent, make a payment, report a claim, request a quote, or search the site for something specific.

DISCOVER PRODUCTS

AGENT LOCATOR

CUSTOMER TOOLS

OUR STORY

1

WELCOME TO THE NEW AMERICAN INTEGRITY WEBSITE.

Products
What Is Right For Me?



For a quick tour, click [here](#) to view our website navigation guide.

NEWS

AMERICAN INTEGRITY INSURANCE COMPANY ANNOUNCES ITS NEW AND SECURE POLICYHOLDER CLAIMS PAYING PROGRAM

AMERICAN INTEGRITY INSURANCE GROUP

NEW WEBSITE USER GUIDE

1. Products Tab

2. Policy Types

Here you can select a product and read more about each of our offerings.

3. Discounts Available Sidebar

When a product is selected, the available discounts for that product will be highlighted in blue.

Agent Access Contact Us

DISCOVER PRODUCTS

AGENT LOCATOR

CUSTOMER TOOLS

OUR STORY

PRODUCTS



DISCOVER THE PRODUCT THAT IS RIGHT FOR YOU

For most people, your home is your most expensive asset. Whether you live in your home or you're renting it out, you want to make sure your investment and family are protected. That's why homeowner's insurance is so important.

American Integrity offers a variety of different policy types. One of our trusted agents can help you figure out which policy type best fits your needs. Search our policies below, try our [What's Right For Me](#) tool, or [find an American Integrity agent](#) in your neighborhood.

HOMEOWNER POLICY TYPES

Homeowners Insurance (HO-3)

Vacant Home

Manufactured Home

Enhanced Dwelling Property 3 (DP-3)

Dwelling Property 1 (DP-1)

Condo (HO-6)

ADDITIONAL POLICIES AVAILABLE

Flood

PRODUCT DISCOUNTS

We have a wide range of available discounts to help make the most out of your insurance policy and help you get the best deal. Select a policy to see the discounts that apply!

Age of Home

Limited Access

Gated Community

Financial Responsibility

Senior/Retiree

Hardiplank Siding

Proof of Updates/New Roof

Protective devices

Accredited builder

AARP, AAA, or FMHO Membership

Sprinkler System

3

FIND AN AGENT

Find an agent near you.

ZIP Code

GO



2

DISCOVER PRODUCTS

AGENT LOCATOR

CUSTOMER TOOLS

OUR STORY

Products
What Is Right For Me?

WELCOME TO THE NEW AMERICAN INTEGRITY WEBSITE.

For a quick tour, click [here](#) to view our website navigation guide.

NEWS

AMERICAN INTEGRITY INSURANCE COMPANY ANNOUNCES ITS NEW AND SECURE POLICYHOLDER CLAIMS PAYING PROGRAM

AMERICAN INTEGRITY INSURANCE GROUP

NEW WEBSITE USER GUIDE

1. What is Right for Me? Tab

2. What is Right for Me Tool

The What is Right for Me Tool is a new addition to our site that asks you a few simple questions about your residence and will provide the most appropriate policy type for you.

DISCOVER PRODUCTS

AGENT LOCATOR

CUSTOMER TOOLS

OUR STORY

Agent Access Contact Us

WHAT IS RIGHT FOR ME?



FINDING THE PERFECT POLICY JUST GOT EASIER

THERE ARE MANY INSURANCE POLICY TYPES FOR HOMES AND PICKING THE RIGHT ONE IS IMPORTANT.

Talking to a licensed agent is the best way to find out which policy type would be best for your situation, but this tool can get you started on the right path! Get started by selecting an option below.

Do you own the home you're looking to purchase insurance for?

2

FIND AN AGENT

Find an agent near you.

ZIP Code

CONTACT US

CORPORATE OFFICES ADDRESS

5426 Bay Center Drive
Suite 650
Tampa, FL 33609

OVERNIGHT PAYMENT ADDRESS

5426 Bay Center Drive
Suite 650
Tampa, FL 33609

PLEASE REMIT PAYMENTS TO

American Integrity Insurance Co. of Florida (or AIC)
MSC#504 P.O. Box 830469
Birmingham, AL. 35283

PHONE

Customer Service: 1 (866) 968-8390, Option 4
24-Hour Claims Services: 1 (866) 277-9871

CLAIMS SERVICES ADDRESS

American Integrity Claims Services
P.O. Box 26349
Tampa, FL 33623

WELCOME TO THE NEW AMERICAN INTEGRITY WEBSITE

For a quick tour, click [here](#) to view our website navigation guide.

- 1 Find An Agent
- Become An Agent

NEWS

AMERICAN INTEGRITY INSURANCE COMPANY ANNOUNCES ITS NEW AND SECURE POLICYHOLDER CLAIMS PAYING PROGRAM

LOCAL, FRIENDLY & KNOWLEDGEABLE

Enter your address or zip code into our online agent locator to find an American Integrity Agent near you.

33607

SEARCH

2

3

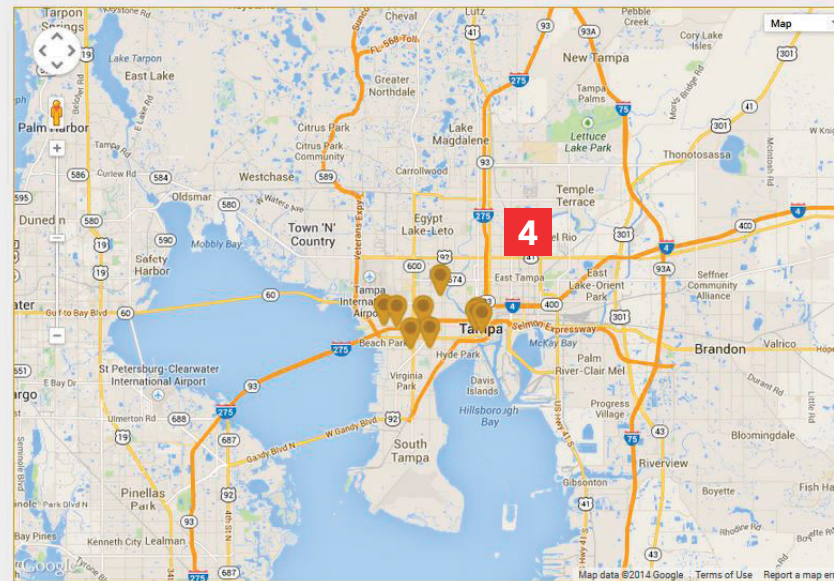
BENEFIT RESOURCES GROUP, INC. DBA BRG INSURANCE
 3508 N ARMENIA AVE
 TAMPA, FL
 813-259-0110
GARY@BENEFITRESOURCES.US

1ST CAPITAL INSURANCE, INC.
 3302 W. CYPRESS STREET, SUITE 105
 TAMPA, FL
 813-739-8705
1STCAPITALINSURANCE@GMAIL.COM

PCS INSURANCE GROUP, INC.
 4300 W. CYPRESS STREET #1040
 TAMPA, FL
 813-868-1010
CPARK@PCSINS.COM

ITALIANO INSURANCE SERVICES
 3021 WEST SWANN AVENUE
 TAMPA, FL
 (813) 877-7799
JEFF@ITALIANOINSURANCE.COM

POE FINANCIAL GROUP, INC. DBA POE & ASSOCIATES, II
 601 N ASHLEY DRIVE STE 200
 TAMPA, FL
 800-950-1076
BPOE@POEFG.COM



1. Find an Agent Tab

2. Find an Agent Search Bar

Enter your address or zip code to find the closest 10 agents.

3. Agent List

The closest 10 agents to your location.

4. Agent Map

CUSTOMER TOOLS

The customer tools section is a policyholders best friend. This section includes everything you will need to maintain your policy, included the ability to pay your bill, report a claim, and access to our FAQs.

1. Make a Payment

2. Report a Claim

3. Request a Quote

4. Education

Here you can access articles written and compiled by American Integrity to help you better understand your policy.

5. FAQs

A compilation of our most frequently asked questions. This section is broken down into 3 categories; Customer Service, Claims, and Takeout Questions.

6. Blog

Another new addition to the site. The Blog contains articles written by American Integrity Insurance professionals to help educate and inform.

7. Industry News

A RSS news feed containing informative insurance articles.

The screenshot shows the American Integrity Insurance Group website. At the top right, there are buttons for "Agent Access" and "Contact Us". Below the logo, there are navigation links for "DISCOVER PRODUCTS", "AGENT LOCATOR", "CUSTOMER TOOLS", and "OUR STORY". The "CUSTOMER TOOLS" menu is open, showing a list of options: "1 Make A Payment", "2 Report A Claim", "3 Request A Quote", "4 Education", "5 FAQ", "6 Blog", and "7 Industry News". Below the menu, there are several articles with "READ MORE" buttons. The first article is titled "AMERICAN INTEGRITY INSURANCE COMPANY NOW OFFERING CONDOMINIUM INSURANCE" and the second is "AMERICAN INTEGRITY INSURANCE ANNOUNCED TODAY THAT THEY ARE EXPANDING THEIR SUITE OF INSURANCE PRODUCTS TO NOW INCLUDE CONDOMINIUM UNIT OWNER COVERAGE". At the bottom, there is a "TESTIMONIALS" section.

OUR STORY

Want to learn a little more about us? Our story is an in-depth look at American Integrity, from both a financial perspective, as well as a more personal look at our team.

Agent Access | Contact Us

CUSTOMER SERVICE 1-866-968-8390 Option 4 | 24/7 CLAIMS SERVICE 1-866-277-9871



DISCOVER
PRODUCTS

AGENT
LOCATOR

CUSTOMER
TOOLS

OUR
STORY

WELCOME TO THE NEW AMERICAN INTEGRITY WEBSITE.

For a quick tour, click [here](#) to view our website navigation guide.

NAVIGATION GUIDE

NEWS

AMERICAN INTEGRITY INSURANCE COMPANY NOW OFFERING CONDOMINIUM INSURANCE
ANNOUNCES ITS NEW AMERICAN INTEGRITY CLAIMS PAYING PROGRAM

TAMPA, Fla., Jun 18, 2014 - American Integrity Insurance Company (www.aiicfl.com) announced today that they will now be paying claims with a reloadable debit card, giving policyholders access to their funds three times faster than traditional insurance claim checks.

READ MORE

AMERICAN INTEGRITY INSURANCE COMPANY NOW OFFERING CONDOMINIUM INSURANCE

American Integrity Insurance announced today that they are expanding their suite of insurance products to now

1

Financials

3

Our News

5

Employment

2

Reinsurance

4

Our Team

1. Financials

A summarized list of our current financial report.

2. Reinsurance

A list of our Catastrophe Reinsurance Program Reinsurer Financial Information.

3. Our News

Our General News and Press Releases can be found here.

4. Our Team

Our team is a crucial part of American Integrity. Here you can see our leadership team, our monthly employee spotlight, as well as our agent spotlight.

5. Employment

A list of our current job openings.



CONTACT US PAGE

Here you can send us a message, find our contact information, Live chat with a customer service representative, or Find an Agent. When looking for a policy, it is always best to contact your local agent.

The screenshot shows the top navigation bar with a 'Contact Us' button highlighted with a red '1'. Below the navigation bar is a search bar with the text 'CUSTOMER SERVICE 1-866-968-8390 Option 4' and '24/7 CLAIMS SERVICE 1-866-277-9871'. A horizontal menu contains links for 'DISCOVER PRODUCTS', 'AGENT LOCATOR', 'CUSTOMER TOOLS', and 'OUR STORY'. The main heading is 'CONTACT US'. On the left is a contact form with fields for First Name, Last Name, Phone Number, Email, and Comment, and a 'SEND' button. On the right are sections for 'CORPORATE OFFICES ADDRESS' (with a red '3'), 'OVERNIGHT PAYMENTS ADDRESS', 'PLEASE REMIT PAYMENTS TO', 'PHONE', and 'CLAIMS SERVICES ADDRESS'. Below these is a 'LIVE CHAT' section with a 'LIVE CHAT NOW!' button and a red '4'. At the bottom right is a 'FIND AN AGENT' section with a 'GO' button and a red '5'. Social media icons for Facebook, Twitter, LinkedIn, Google+, and YouTube are at the very bottom.

1. Contact Us Tab

2. Contact Form

Fill out this form, and someone will reply to your question as soon as possible.

3. Contact Info

4. Customer Service Chat

A new feature to our website is live chat with a customer service representative. (For agents looking to contact an Underwriter, please use the Agent Chat in the Agent Access section).

5. Find an Agent

Agent Access Contact Us



CUSTOMER SERVICE 1-866-968-8390 Option 4 24/7 CLAIMS SERVICE 1-866-277-9871

DISCOVER
PRODUCTS

AGENT
LOCATOR

CUSTOMER
TOOLS

OUR
STORY

LIVE CHAT

1

AMERICAN INTEGRITY
INSURANCE GROUP

CONTACT US POLICYHOLDER CHAT

There are currently no agents available to assist you at this time. Please leave a message and your E-mail, and we will reply when someone is available. Our office hours are M-F 8:30am - 5:30pm.

Name:

E-mail (Optional):

[Send]

EXIT

FAQ 2

How can I make my payment?

We accept Credit Cards over the phone, online [here](#), or a check can be mailed to AIIC, MSC #504, PO BOX 830469, Birmingham, AL 35283

Can I make a partial payment?

We do not accept partial payments, however we may be able to provide a grace period on your payment.

Can I change my payment plan?

Yes, your payment plan can be changed at any time during your policy term, as long as your policy is active.

Do you accept American Express?

No, we accept Visa, MasterCard, and Discover Cards.

When is my payment due?

A payment schedule is listed on all Reminder Notices with your payment amount and due date.

CONTACT US

CORPORATE OFFICES ADDRESS

5426 Bay Center Drive
Suite 650
Tampa, FL 33609

OVERNIGHT PAYMENT ADDRESS

5426 Bay Center Drive
Suite 650
Tampa, FL 33609

PLEASE REMIT PAYMENTS TO

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CLAIMS SERVICES ADDRESS

American Integrity Claims Services
P.O. Box 26349
Tampa, FL 33623

1. Live Chat Window

The live chat feature will put you in touch with one of our experienced customer service representatives. Hours for Chat are M-F 8:30am - 5:30pm. The chat feature will provide you with the same amazing service you would receive on the phone. (Agents looking to speak with an Underwriter can find this chat in the agent access portion of the website).

2. Customer Care FAQs

Before chatting with a CSR, it is important to see if your question can be answered here.

*Thank you for visiting our new site,
and we hope you enjoy the new
interface.*